

"I have known Shaun for a number of years, but we only recently took out a support contract with Proximitum, and now that we have, I cannot believe I had not done so sooner!

We previously didn't have any IT support in place, Shaun got us out of trouble a few times which made us realise how important IT support is, so we decided to take out a fixed contract with him, which has made life so much easier and has been quite a surprising weight off my mind too.

We have had a couple of cyber-attacks in the past and it can be a huge concern, by taking out a support contract I now have the peace of mind that our network is secure and that we have all the current up to date security software and hardware in the office.

Proximitum carried out a site survey at our Sheerness premises, before following up with recommendations and advise.

We have updated various pieces of equipment that really were quite dated. Shaun and the rest of the onsite team have offered so much invaluable support and advise already.

So far, we have had a fabulous service from them, I think they offer the whole package, they are very reliable and deal with things immediately which is very important, they offer a friendly service and have excellent customer service.

I would definitely recommend them to other businesses looking for peace of mind of a reliable IT Support company."

## **Natalie Halls, Director Joinery for All Seasons**

